

If you have an extended warranty with Domestic and General, please contact 1300 321 766 & provide your policy number when booking your service call. Weekend service is not available at this stage for extended warranty jobs

ASKO's service rates for selective weekend areas are as follows:

- Service call fee (including 15 minutes' labour) \$110.00 including GST
- Labour fee (per 15 minutes thereafter) \$38.50 including GST
- Parts additional
- Additional to the charges listed above - there will be a \$50 once off service charge (for both warranty and non-warranty customers) and where return visits are requested for weekends there will be a \$25 service charge on return.

All installations are to existing plumbing and electrical connections only.

Payment is required on completion of the service job (accepted methods of payment: Credit Card/Cash/Cheque)

Charges include:

- Service by ASKO approved technicians
- 2-hour time frame provided the night before the service
- Prompt and efficient servicing of your appliance

Please see attached PDF, for selective areas covered for weekend service, please note this is subject to availability of the technician and ASKO holds the right to change the areas covered at any stage without prior notice.: -